AMERIPHONE®
Amplifying Your Life™

ENGLISH

FRANÇAIS

JV-35

The Talking Phone™

Operating Instructions

Ameriphone products are manufactured by Clarity®, a Division of Plantronics, Inc.
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M021004 JV-35 A 2/04 English

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Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and persons including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the telephone.
3. Do not use this telephone near a bathtub, wash basin, kitchen sink or laundry tub, in a wet basement, near a swimming pool or anywhere else there is water.
4. Avoid using a telephone (other than a cordless type) during a storm. There may be a remote risk of electrical shock from lightning.
5. Do not use the telephone to report a gas leak in the vicinity of the leak.
6. Unplug this telephone from the wall outlets before cleaning. Do not use liquid cleaners or aerosol cleaners on the telephone. Use a damp cloth for cleaning.
7. Place this telephone on a stable surface. Serious damage and/or injury may result if the telephone falls.
8. Do not cover the slots and openings on this telephone. This telephone should never be placed near or over a radiator or heat register. This telephone should not be placed in a built-in installation unless proper ventilation is provided.
9. Operate this telephone using the electrical voltage as stated on the base unit or the owner's manual. If you are not sure of the voltage in your home, consult your dealer or local power company.
10. Do not place anything on the power cord. Install the telephone where no one will step or trip on the cord.
11. Do not overload wall outlets or extension cords as this can increase the risk of fire or electrical shock.
12. Never push any objects through the slots in the telephone. They can touch

dangerous voltage points or short out parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the telephone.

13. To reduce the risk of electrical shock, do not take this phone apart. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
14. Unplug this product from the wall outlets and refer servicing to the manufacturer under the following conditions:
    A. When the power supply cord or plug is frayed or damaged.
    B. If liquid has been spilled into the product.
    C. If the telephone has been exposed to rain or water.
    D. If the telephone does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment may require extensive work by a qualified technician to restore the telephone to normal operation.
    E. If the telephone has been dropped or the case has been damaged.
    F. If the telephone exhibits a distinct change in performance.
15. Never install telephone wiring during a lightning storm.
16. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
17. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
18. Use caution when installing or modifying telephone lines.
19. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They

may explode. Check with local codes for possible special disposal instructions.

ADDITIONAL SAFETY NOTES FOR CANADIAN USERS

The following items are included as part of the CS-03 Requirements. The standard connecting arrangement for the equipment is CA11A. This product meets the applicable Industry Canada technical specifications.

NOTICE: The Canadian Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective operational and safety requirements. The Department does not guarantee that the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. The Ringer Equivalent Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalent Number of all the devices not exceed five.

SAVE THESE INSTRUCTIONS

Introducing the JV-35

Thank you for selecting the exciting new JV-35 from Ameriphone. It has been designed to meet the highest quality standards to provide you with years of convenient and trouble-free service

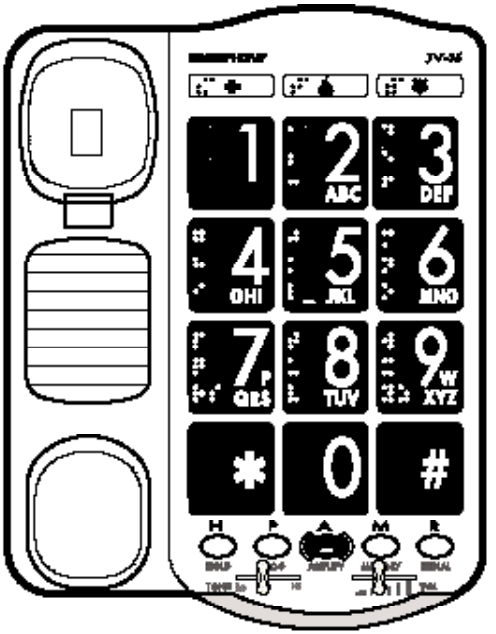
Please read these operating instructions thoroughly before using your telephone. Keep this manual for future reference.

You must save your sales receipt as proof of purchase in the event that you need warranty service.

If you have any questions about your JV-35, please call our Customer Service Department at 800-874-3005.

Package Checklist

Handset



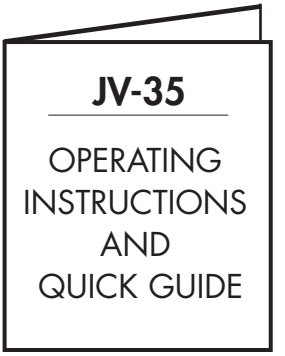
Base Unit

Phone Cords

Handset
Coil Cord

Telephone Line Cords

Phone Base Plate



Operating Guides

Figure 1 - Package Components

Features on the JV-35

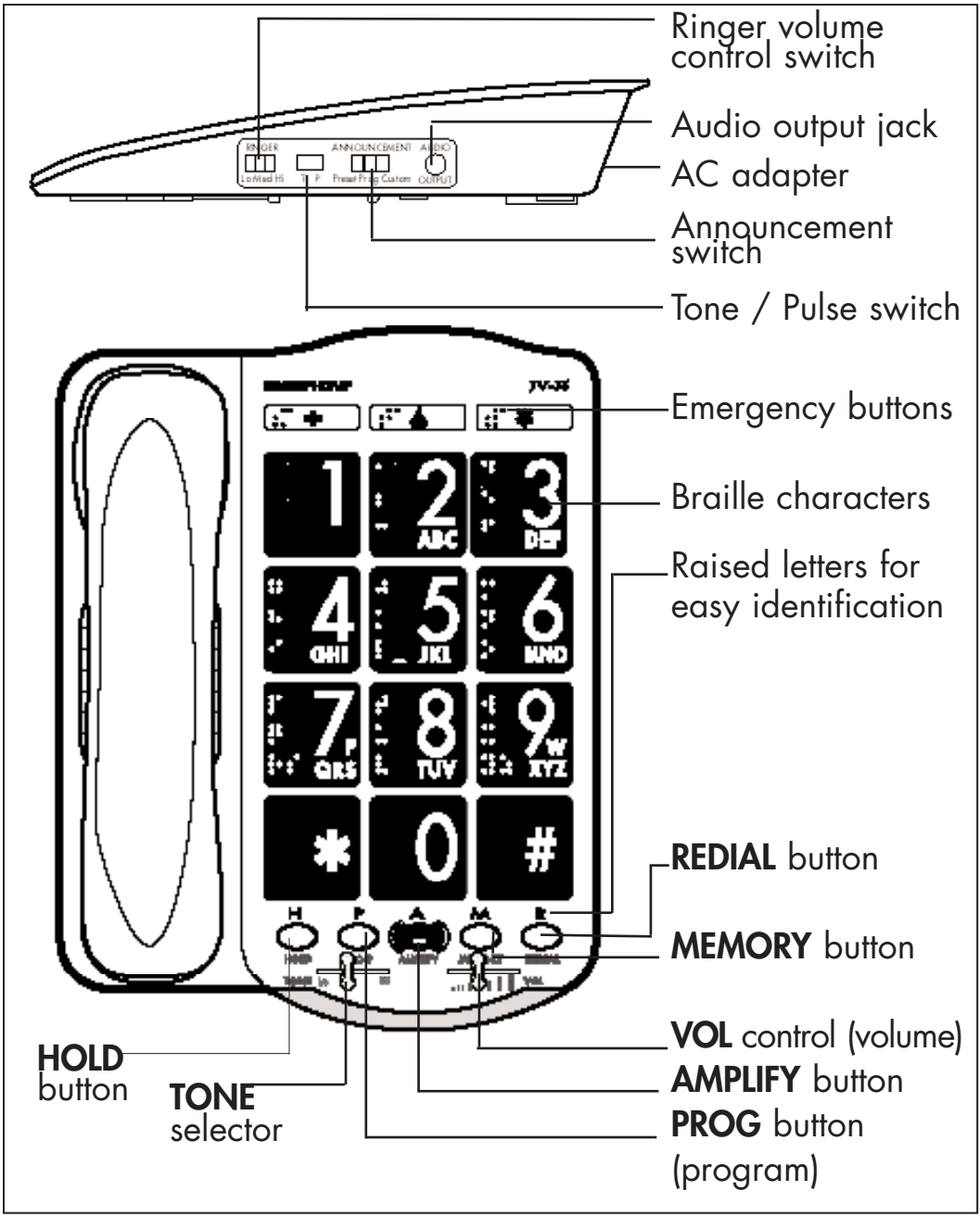


Figure 2 - Base Unit Controls

A. Desk Mounting

1. Plug in the long phone cord.

2. Plug the handset cord into the telephone.

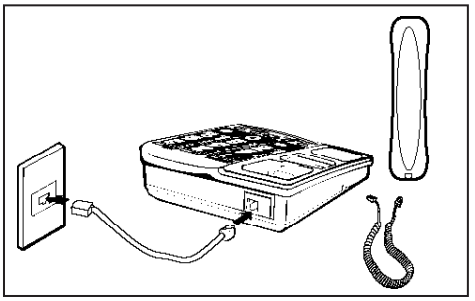


Fig.3 - Connections and installation

3. Insert the AC Adapter cord into the receptacle on the back of the JV-35. Then plug the AC Adapter into an electrical outlet.

4. Lift the handset and listen for a dial tone

5. Your JV-35 is ready to use.

B. Wall Mounting

1. Pull the handset hook out and reverse its position so that the hook points up.

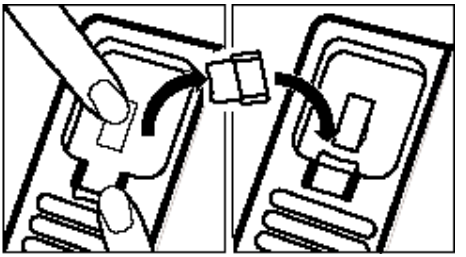


Fig. 4- Repositioning the hook

2. Install the Base Plate by sliding the small tabs into the upper slots. Push on the bottom of the Base Plate until it snaps into place.

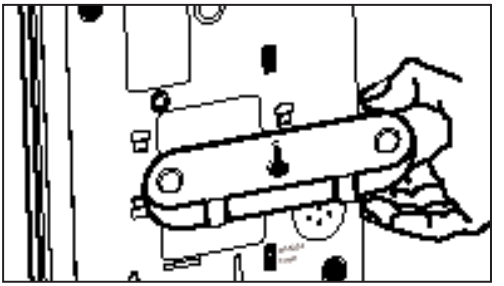


Fig. 5 - Phone base installation for wall mounting

3. Plug in the short phone cord.

4. Insert the AC Adapter cord into the receptacle on the back of the JV-35. Then plug the AC Adapter into an electrical outlet.

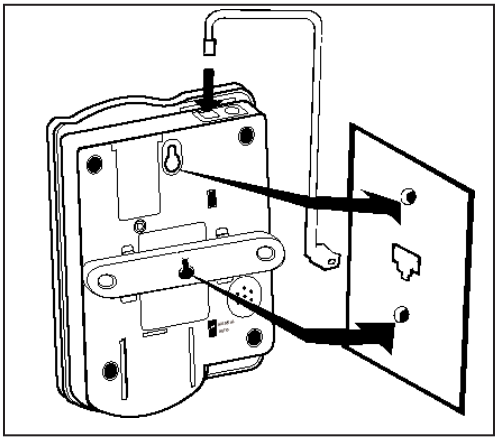


Fig. 6 - Wall mounting installation.

5. Align the posts on the wall mount with the holes in back of the JV-35. Slide the phone down on the posts to secure it.

6. Lift the handset and listen for a dial tone.

7. Your JV-35 is ready to use.

C. Batteries

During a power outage the JV-35 will maintain full function if back-up batteries have been installed in advance. If batteries are not installed during a power outage, the **AMPLIFY** button, the voice announcements and the Ring Flasher will not work.

Note: A set of new batteries can last up to 100 hours during a power outage.

Install four AA alkaline batteries. Use alkaline batteries only.

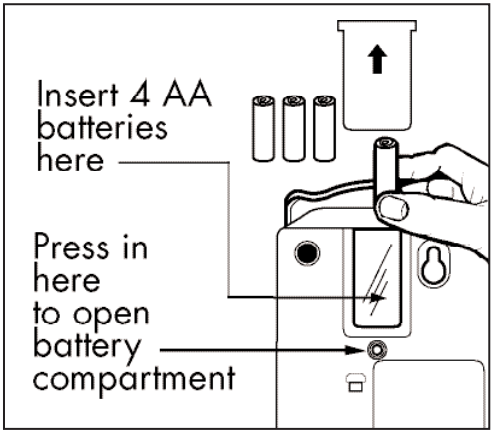


Fig. 7 - Battery installation

A. Dialing

Pick up the handset and dial like any other telephone. As you dial, the numbers you are dialing will be announced (Seven, five, two, etc.) If you read Braille, you can use the small bump on the **5** button to help identify correct buttons. You can also use the Braille characters on the buttons to find the letters on each button. For example, the **2** button has Braille characters for A, B and C.

B. Making Calls Louder

1. Press the **AMPLIFY** button. A light in the ring flasher shows **AMPLIFY** is on.

Note: There is a small bump on the **AMPLIFY** button to help identify it.

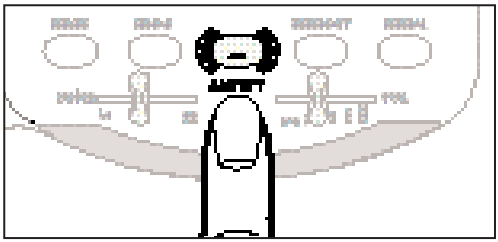


Figure 8 - AMPLIFY Button

2. Adjust the **VOL** control to suit your hearing.

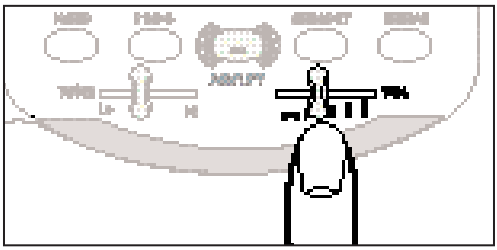


Fig. 9- Volume Slide

Caution: Repeated incremental exposure to amplification levels greater than 18 dB may be harmful to individuals without hearing disabilities. Therefore, do not remove the warning label attached to the back of the handset. If it is likely that a visually impaired person will use the telephone, securely attach the provided

warning printed in Braille to the back of the handset (See, Diagram A).

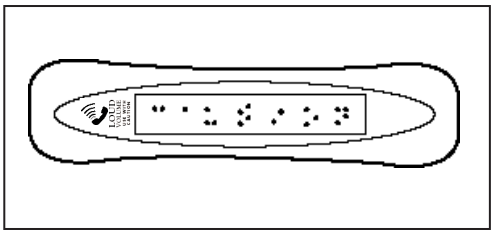


Diagram A - JV35 handset

Note: In standard use, the amplifier turns off whenever you hang up the telephone. This is a useful feature if many people use the phone. If you want the amplifier to always remain on, slide the Volume Reset Override switch on the back of the phone to **ON**, as shown in Figure 10.

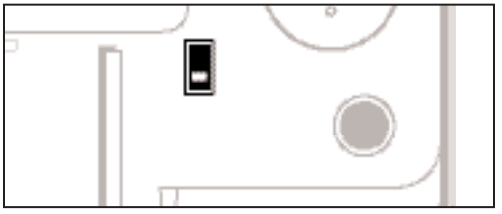


Fig. 10 - Volume Reset Override Switch

C. Adjusting The Tone

1. When you hear a voice on the line, press the **AMPLIFY** button.

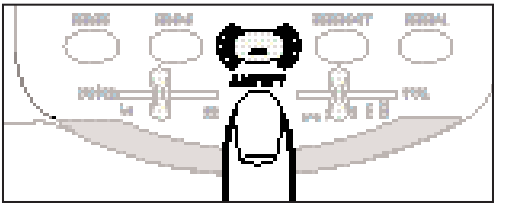


Fig. 11- Amplify Button

2. Adjust the **TONE** selector to suit your hearing.

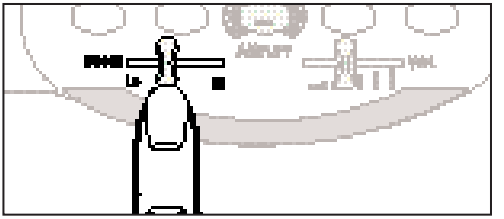


Fig. 12 - Tone Slide

D. Ringer Volume

Adjust the **RINGER** control to suit your hearing.

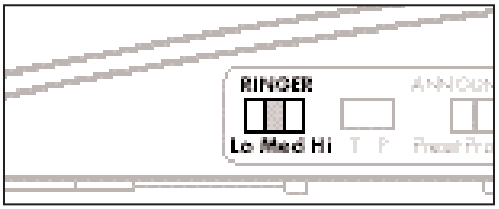


Fig. 13 - Ringer Switch

E. Hold

1. To put the phone on hold, press the **HOLD** button and put the handset in its cradle. The red light in the Ring Flasher shows **HOLD** is on.

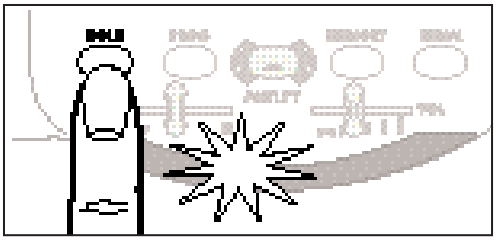


Fig. 14 - Hold button

2. To return to your call, pick up the handset.

Note: When the JV-35 is on **HOLD**, if you pick up another phone that is on the same line, the JV-35 will automatically hang up. You can continue your call on the other phone.

F. Last Number Redial

Lift the handset and press the **REDIAL** button to dial the last number you dialed.

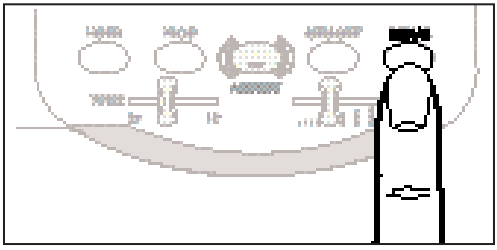


Fig. 15 - Redial

G. Programming The Emergency Buttons

The Emergency Buttons can be programmed to dial numbers with one touch. You may wish to use these buttons for police, fire or medical response.

1. Lift the handset and press the **PROG** button.

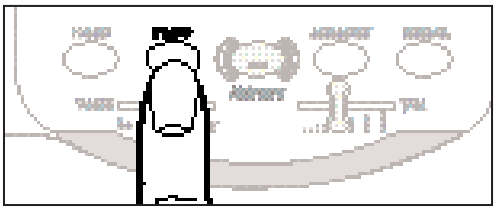


Fig. 16 - PROG Button

2. Enter the phone number as you would normally dial it.

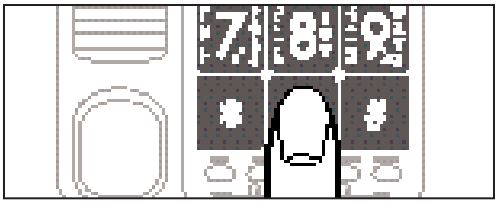


Fig. 17 - Entering Number

3. Press **PROG** button again.

4. Press one of the Emergency buttons.

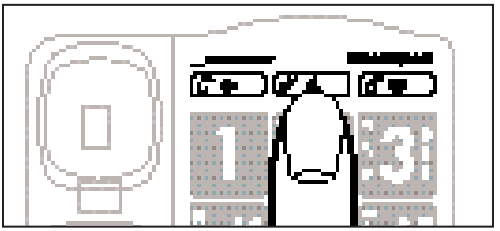


Fig. 18 - Emergency Button

5. Hang up the handset.

6. The number is now stored into the Emergency button you selected.

7. To change a stored number or to program another memory button, repeat this process from step 1.

H. Dialing With An Emergency Button

1. Lift the handset.
2. Press one of the Emergency buttons.

You will hear an announcement similar to: "Emergency One" and then the number you have stored for that button will be automatically dialed.

I. Programming Frequently Dialed Numbers

1. Lift the handset and press the **PROG** button.

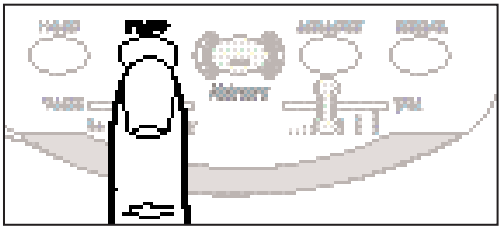


Fig. 19 - PROG Button

2. Enter the phone number as you would normally dial it.

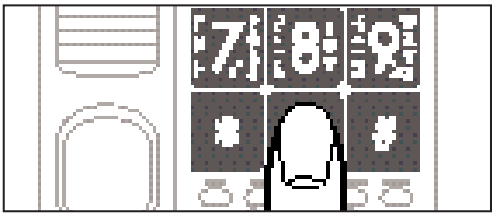


Fig. 20 - Entering Number

3. Press the **PROG** button again.

4. Press **MEMORY**, then one of the number buttons: 0, 1, 2, 3, etc.

Note: # and * keys are not available for this function.

5. Hang up the handset.

6. The number is now stored into the number button you selected.

7. To change a stored number or to program another memory button, repeat this process from step 1.

J. Memory Dialing

1. Lift the handset.

2. Press **MEMORY** and one of the number buttons.

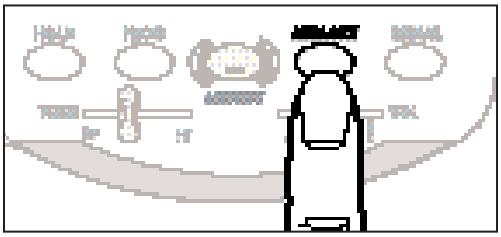


Fig. 21- Memory Button

You will hear an announcement such as "Memory One" and then the number you have stored for that button will be automatically dialed.

K. Recording Emergency Button Identification Announcements

The JV-35 comes with factory pre-recorded announcements to identify each Emergency button such as "Emergency One" etc. You can erase these identification announcements and record announcements of your own, such as "Police" or "Fire", by following these steps.

1. Pick up the handset.

2. Slide the **ANNOUNCEMENT** switch to the **PROG** position. You will hear "Program Mode, Program Mode" followed by a "beep-

beep" sound. This confirms the JV-35 is ready to be programmed.

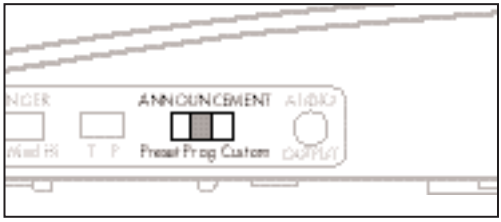


Fig. 22 - Announcement Switch

3. Press the desired Emergency button. After the "beep," speak into the handset to record an announcement like "Police" or "Fire" for that button. Your recording can be up to three seconds long.

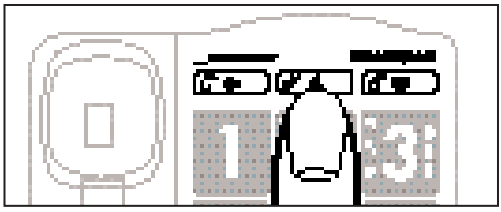


Fig. 23 - Emergency Button

4. After three seconds there will be a "beep" to tell you recording has stopped. Your recording will be played back immediately so you can check it, followed by a "beep-beep" sound.

5. Now you can repeat steps 3 and 4 if you want to change your announcement or if you want to record an announcement for a different Emergency button.

6. Otherwise, when you are finished recording, hang up the handset.

7. Slide the **ANNOUNCEMENT** switch to the **CUSTOM**

position and your recordings will be played when you press an Emergency button.

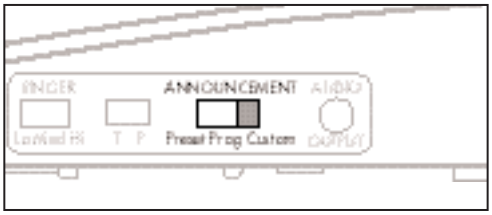


Fig. 24 - Custom Announcement

L. Recording Memory Button Identification Announcements

Factory pre-recorded announcements identify each memory button. You can erase these announcements and record your own announcements, such as "Bob's Number," or "Bank." Record announcements by following these steps.

1. Pick up the handset

2. Slide the **ANNOUNCEMENT** switch to the **PROG** position. You will hear "Program Mode, Program Mode" followed by a "beep-beep" sound to confirm the JV-35 is ready to be programmed.

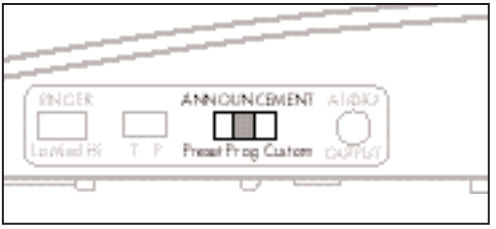


Fig. 25 - Programming Announcement

3. Press the **MEMORY** button plus the desired number buttons (0, 1, 2, etc.). After the "beep," record an announcement like "Bob's number" or

"Bank" for that button. Your recording can be up to three seconds long.

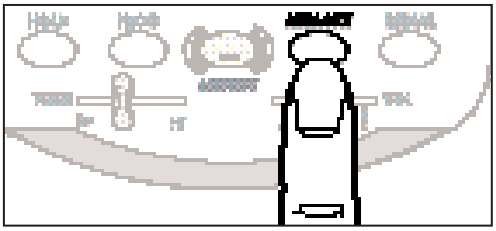


Fig. 26 - Memory Button

4. After three second there will be a "beep" to tell you recording has stopped. Your recording will be played back immediately so you can check it, followed by a "beep-beep" sound.

5. Now you can repeat steps 3 and 4 if you want to change your announcement or if you want to record an announcement for a different memory button.

6. Otherwise, when you are finished recording, hang up the handset.

7. Slide the **ANNOUNCEMENT** switch to the **CUSTOM** position and your recordings will be played when you press a memory button.

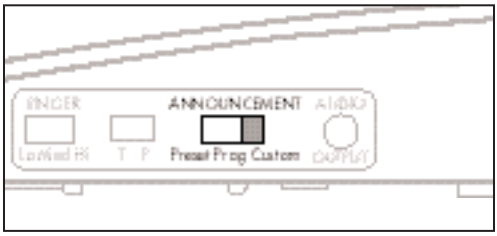


Fig. 27 - Setting Custom Announcements

M. Recording Number Button Announcements

The JV-35 also comes with factory pre-recorded announcements for the

number buttons. If you choose, you can record announcements for the number buttons in your own voice by following these steps.

1. Pick up the handset.

2. Slide the **ANNOUNCEMENT** switch to the **PROG** position. You will hear "Program Mode, Program Mode" followed by a "beep-beep" sound to confirm the JV-35 is ready to be programmed.

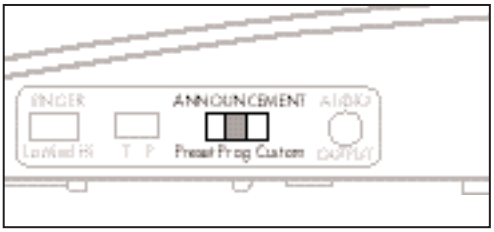


Fig. 28 - Announcement Switch

3. Press the **1** button. After the "beep," say "One" in your own voice or language.

Your recording can be up to one second long.

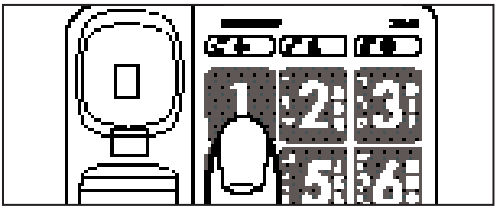


Fig. 29 - Keypad Programming

4. After one second there will be a "beep" to tell you recording has stopped. Your recording will be played back immediately so you can check it. Then there will be a "beep-beep" sound.

5. Now you can repeat steps 3 and 4 for all

the rest of the number buttons.

6. When you are finished recording, hang up the handset.

7. Slide the **ANNOUNCEMENT** switch to the **CUSTOM** position. Your announcements will be played when you press a number button.

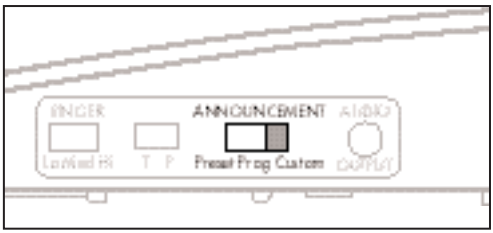


Fig. 30 - Custom Announcements

N. Selecting Number Button Announcements

To hear the number button announcements that were pre-recorded at the factory, slide the **ANNOUNCEMENT** switch to **PRESET**.

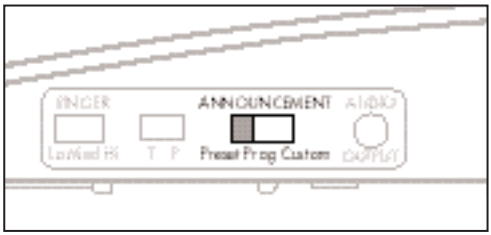


Fig. 31 - Preset Announcements

To hear the number button announcements that you have recorded, slide the **ANNOUNCEMENT** switch to **CUSTOM**.

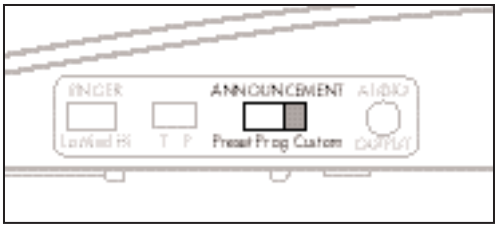


Fig. 32 - Setting Custom Announcements

To turn off the voice announce feature, turn the phone over and slide the "**VOICE ANNOUNCE**" switch to **OFF**.

Fig. 33 - Setting Voice Announce

O. Direct Audio Connection

To connect an assistive listening device, plug a compatible auxiliary cable into the Audio Output port, then plug the other end into your assistive listening device.

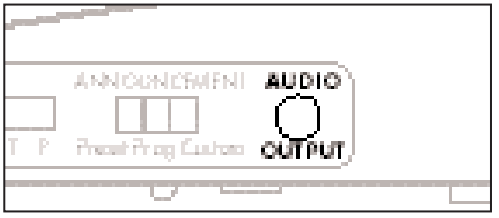


Fig. 34 - Audio Output port Location

When you have an assistive listening device connected, you still must speak into the handset.

Note: The Audio Output port is compatible with some neck-loops. Please check with your hearing aid specialist. It can also be used with a cochlear implant.

P. Cochlear Implant Adapter Cord

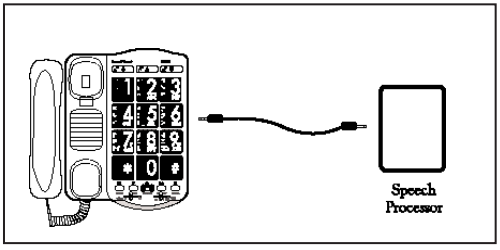
A cochlear implant adapter cord is available from Ameriphone that can be used to plug the JV-35 directly into a speech processor.

Operating your JV-35

Connecting the Speech Processor:

Caution: Before plugging any cord into your speech processor, you must consult your implant manufacturer.

- Plug the mono end of the plug into the speech processor.
- Plug the stereo end of the plug into the Audio Output socket on the phone.
- Speak into the handset when using the cochlear implant adapter cord.



WARNING! During thunderstorms, avoid using telephones as electric shock from lightning can occur.

Troubleshooting Chart

If any problem should arise during operation of your **JV-35**, go through the suggestions listed below. Should the difficulty persist, contact Ameriphone or your authorized dealer for assistance.

SYMPTOM	CAUSE AND CORRECTIVE ACTION
No dial tone	Check all phone cord connections.
No number dialed when memory button pressed	No number stored in that memory button.See "Programming Frequently Dialed Numbers
Call cannot be dialed, or is dialed slowly	See "Installation" section to reset the dial mode switch.
No audible ring	Make sure the ringer is not set to "Off" position.
Phone ”locks up“ no functions operate	Check all the connections. Make sure the cords are plugged in correctly.

Regulatory Compliance

Part 68 of FCC Rules Information

This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug, RJ11 USOC, is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this telephone equipment, the JV-35 telephone causes harm to the telephone network, the telephone company will notify

you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this telephone equipment, for repair or warranty information, please contact Walker / Ameriphone, 1-800-874-3005. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

DO NOT DISASSEMBLE THIS EQUIPMENT.

This telephone equipment is not intended to be repaired and it contains no repairable parts. Opening the equipment or any attempt to perform repairs will void the warranty. For service or repairs, call 1-800-874-3005.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this telephone equipment does not

disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer. This telephone equipment is hearing aid compatible.

We recommend the installation of an AC surge arrester in the AC outlet to which this equipment is connected. The telephone companies report that electrical surges, typically lighting transients, are very destructive to customer terminal equipment connected to AC power sources.

Customer-Owned Coin/Credit Card Phones:

To comply with state tariffs, the telephone company must be given notification prior to connection. In some states, the state public utility commission, public service commission or corporation commission must give prior approval of connection.

Part 15 of FCC Rules Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Your JV-35 Telephone has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of FCC rules. These limits are designed to provide reasonable protection against harmful interference in residential installation.

This equipment generates, uses,

and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one of the following measures:

1. Where it can be done safely, reorient the receiving television or radio antenna.
2. To the extent possible, relocate the television, radio or other receiver with respect to the telephone equipment. (This increases the separation between the telephone equipment and the receiver.)
3. Connect the telephone equipment into an outlet on a circuit difference from that to which the television, radio, or other receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE:

Regulatory Compliance

Clarity, a Division of
Plantronics, Inc.
4289 Bonny Oaks Drive
Chattanooga, TN 37406
Telephone: 800-874-3005

Industry Canada Technical Specifications

This product meets the applicable Industry Canada technical specifications.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Users should not attempt to make such connections themselves, but

should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

[The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.]

Warranty

Ameriphone products are manufactured by Clarity, a Division of Plantronics, Inc. This warranty applies only to Ameriphone products that are purchased and used in the United States or Canada.

Clarity warrants the JV-35 telephone against any defect in materials or workmanship for the period of one year from the date of purchase.

If your Ameriphone product is defective and returned within 30 days of the date of purchase, your JV-35 dealer will replace it at no charge.

If returned after 30 days but within one year from the date of purchase, we will repair or replace it at no charge. In the repair of your JV-35, we may use new or reconditioned replacement parts. If we elect to replace your JV-35, we may replace it with a new or reconditioned product of the same or similar design. Repair or replacement will be warranted for either 90 days or the remaining time on the original warranty period, whichever is longer.

Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use), are limited to one year from date of purchase. We will not pay for loss of time, inconvenience, loss of use of your JV-35 phone, or property damage caused by your JV-35 phone or its failure to work, or any other incidental or consequential damages. Some states do not allow

limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

To get warranty service for your JV-35 phone, you must provide proof of the purchase date. Within 30 days of the date of purchase, return your JV-35 to the place where you purchased it for immediate replacement. After 30 days, call Clarity Customer Service at (800) 426-3738 for the authorized service center nearest you. You must prepay all shipping costs. We suggest you save the original package materials in the event you need to ship the JV-35.

When shipping for warranty repair, include your name, address, phone number, proof of date of purchase, and a description of the problem. After repairing the product, we, (or the service center) will ship it back to you at no cost within the United States and Canada.

CANADIAN RESIDENTS: call Clarity at (800) 426-3738 for instructions.

This warranty does not cover defects resulting from accidents, damage while in transit to our service location, alterations, unauthorized repair, failure to follow instructions, misuse, use outside the United States or Canada, fire, flood, and acts of God, nor do we warrant the product to be compatible with any particular telephone equipment, party line, key

Warranty

telephone systems or more sophisticated switching systems.

If your JV-35 is not covered by this warranty, call (800) 426-3738 for advice as to whether we will repair your JV-35 and other repair information. The repair shall be warranted for 90 days.

Specifications - JV-35

DECIBEL GAIN

Maximum gain: 37dB at 3000Hz (Volume at Maximum setting and Tone at High setting)

PHYSICAL DIMENSIONS

Size: 9.5" x 7" x 3.25"
Weight: 2.52 lbs.

POWER

AC Adapter
4 AA Alkaline non-rechargeable batteries (not included)